



INTEGRITY | DELIVERY AGILITY | CERTAINTY



# Integrated Maintenance, Turnaround, Shutdown and Construction Services



Powered by:



Integrated maintenance, turnaround, shutdown and construction services throughout an asset's lifecycle. From the initial construction to sustaining capital projects and ongoing maintenance in the Energy, Resources and Minerals sectors.



AusGroup provides a full suite of specialised asset services to the Energy, Resources, Industrial and Utilities sectors, supporting maintenance, turnaround, shutdown and construction projects of all sizes.



**Mr Shane Kimpton**  
Chief Executive Officer  
and Managing Director

*“ At AusGroup, we have an agile, responsive approach to project delivery, and we are committed to placing client needs at the forefront of everything we do. Our focus on “pain-free” contracting provides full accountability to our clients and provides continuity across all business lines. Everyone at AusGroup - from our leadership team to our operational technicians - works to a common goal of safety, integrity, agility and certainty. ”*

## ► Our Vision

To be the leading integrated service provider in the resources, energy, industrial, utilities and defence markets.

We work with our clients at all stages of their asset development and operational lifecycle, delivering value through agile and innovative solutions.

## ► Our Mission

We take pride in creating value through an agile safe approach and our commitment to invest in our people, community and the environment.

AusGroup partners with its clients to deliver services of excellence.

**30**<sup>+</sup>  
YEARS  
1989 - 2019

Our commitment to building trusted client relationships is at the heart of everything we do.



# About Us

AusGroup is a leading integrated service solutions provider, with operations across Australia and South East Asia.

With over 30 years of experience, we have worked closely with clients to build, maintain and upgrade some of the region's most challenging projects.

With over two thousand employees and eight strategically located operating centres, our suite of services is comprehensive and includes:

- Multidisciplinary maintenance
- Shutdowns / turnarounds
- Fabrication
- Mechanical & piping
- Specialist welding
- Electrical & instrumentation
- Industrial insulation
- Surface protection
- Refractory
- Access services
- Scaffold supply & management
- Scaffold design and planning
- Rope access
- Logistics
- Labour supply
- Training programs
- Fuel storage & distribution



AusGroup is listed on the Singapore Exchange and is powered by its subsidiaries AGC, MAS and NT Port and Marine.



AGC provides a range of complementary service solutions from maintenance, turnarounds and construction through to commissioning and handover.



MAS Australasia provides a range of access services - including scaffolding supply and management and rope access services for natural resources, infrastructure and commercial sector projects.



NT Port and Marine is located at Port Melville and East Arm, providing fuel storage and distribution, accommodation and laydown.



# Support For All Stages of Assets Development and Operational Schedules

Our services and solutions are comprehensive.

We provide a fully integrated suite of multi-disciplinary support covering all stages of asset lifecycles – from initial modularisation, fabrication, construction, ongoing maintenance, turnarounds and eventual decommissioning.

Duration	Phase	Potential Services Delivery
Up to 5 years	<b>Exploration</b>	<ul style="list-style-type: none"> <li>• Marine transportation</li> <li>• Storage</li> <li>• Supply Base services</li> <li>• Fuel distribution</li> <li>• Fabrication</li> <li>• Rig repairs</li> </ul>
		
2 - 5 years	<b>Construction</b>	<ul style="list-style-type: none"> <li>• Modularisation</li> <li>• Fabrication</li> <li>• Structural mechanical and piping</li> <li>• Electrical and Instrumentation</li> <li>• Insulation</li> <li>• Painting</li> <li>• Scaffolding and rope access</li> <li>• Marine transportation</li> <li>• Logistic/Mobilisation base</li> <li>• Load-out facility</li> <li>• Fuel storage and distribution</li> </ul>
		
	<b>Logistics</b>	<ul style="list-style-type: none"> <li>• Marine transportation</li> <li>• Storage</li> <li>• Supply Base services</li> <li>• Fuel distribution</li> </ul>
		
	<b>Installation</b>	<ul style="list-style-type: none"> <li>• Structural mechanical and piping</li> <li>• Fabrication</li> <li>• Insulation</li> <li>• Refractory</li> <li>• Scaffolding and rope access</li> </ul>
		
25 - 40 years	<b>Operations</b>	<ul style="list-style-type: none"> <li>• Maintenance</li> <li>• Refractory</li> <li>• Structural mechanical and piping</li> <li>• Electrical and Instrumentation</li> <li>• Scaffolding and rope access</li> <li>• Painting</li> <li>• Insulation</li> <li>• Fabrication</li> <li>• Onshore/Offshore logistics</li> </ul>
		
+40 years	<b>Decommission</b>	<ul style="list-style-type: none"> <li>• Demolition</li> <li>• Labour provision</li> <li>• Marine logistics</li> <li>• Onshore/Offshore logistics</li> </ul>
		



# The AusGroup Approach

## Client-centred Values

Our commitment to building trusted relationships is well known, and is at the heart of our approach to client engagement.

### Integrity

Through honest and collaborative discussions with our clients, we aim to build a trusted client partnership.

### Delivery Agility

Our agility, together with our responsiveness in delivery, ensures our clients' immediate needs remain at the centre of everything we do.

### Certainty

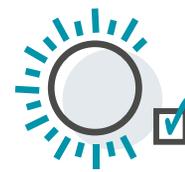
Full accountability - from our leadership team to operational technicians - ensures delivery certainty for our clients.

## Core Values

Our core values guide everything we do. They influence our behaviours, support the decisions we make and provide a shared and consistent focus to ensure we deliver client value at all times.



INTEGRITY



SAFETY & WELLBEING



ACCOUNTABILITY



AGILITY



CONTINUOUS IMPROVEMENT



COURAGE

*At AusGroup, we strive for continuous improvement at all times by engaging and encouraging our people, and by instilling a shared belief in the fundamental values of our business. //*

### Mr Shane Kimpton

Chief Executive Officer  
and Managing Director

## Technical expertise, comprehensive understanding

Our unique market solution combines technical and operational excellence, a commitment to honesty and transparency, and an approach to project management that ensures tailored project execution and delivery.

We focus on building the right team to deliver technical outcomes, every time.

In addition to being great at their jobs, our teams take the time to listen to the needs of clients. We make sure we understand all objectives and challenges associated with every job.

We strive for continuous improvements by engaging and encouraging our people.



# Health, Safety, Sustainability and Quality

Our approach to Health, Safety, Sustainability and Quality is uncompromising, with expectations embedded into all elements of our operations.

Our comprehensive HSE systems are built on a strong risk management framework, and is certified to ISO 4500:2015 for Safety and ISO 14001:2015 for Environment.

*A 'perfect day', everyday.*

- ✓ *No harm to our people*
- ✓ *No harm to the environment*
- ✓ *Critical risks are managed*
- ✓ *We improved*
- ✓ *We exceeded our Client's expectations*



## Perfect Day

Ensuring the safety and wellbeing of our people is a core value at AusGroup.

The Perfect Day initiative is our approach to dynamic and positive health and safety excellence, one day at a time.

The Perfect Day philosophy builds awareness that the choices we make at work ultimately impact our families and our personal activities.

A day when there are zero injuries or incidents, no harm to the environment and all employees return home in the same condition as which they arrived is a Perfect Day.

The Perfect Day initiative was developed from the feedback of AusGroup employees, who felt that perfect safety performance could and should be achieved every day.

## Quality

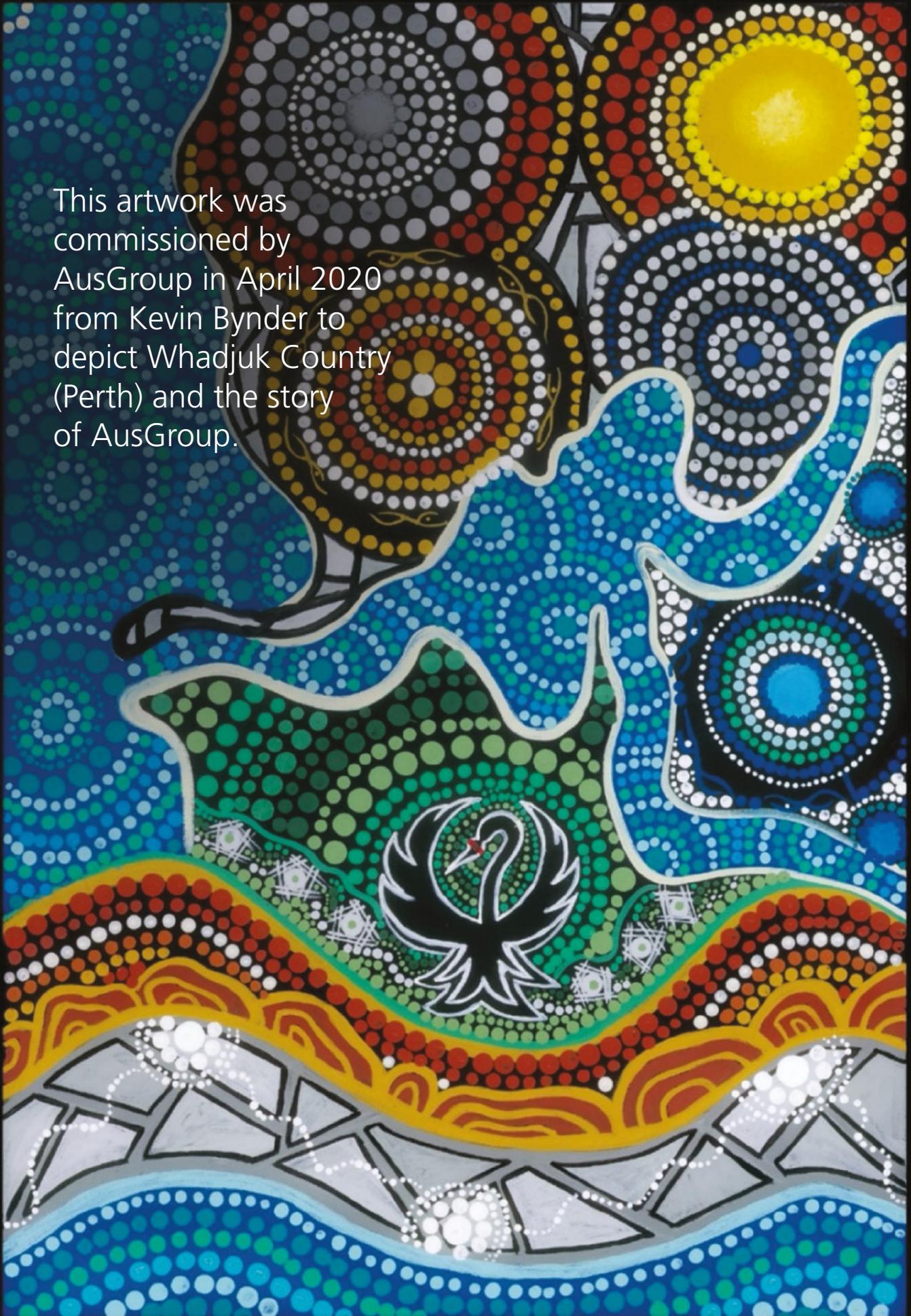
Providing quality of service starts with our people.

We are committed to developing and retaining a competent and highly motivated workforce that is united in delivering performance excellence. To drive this, the company's strategic goals, values and expectations are communicated to all employees to ensure alignment and understanding of our shared vision.

All AusGroup employees follow documented work processes. AGC and MAS Australasia have achieved certification to ISO 9001:2008, and a dedicated team has been formed to ensure continuous improvement across all projects and activities.



This artwork was commissioned by AusGroup in April 2020 from Kevin Bynder to depict Whadjuk Country (Perth) and the story of AusGroup.



## Whadjuk Boodja

Kevin Bynder, April 2020

# Indigenous Engagement

AusGroup has a strong commitment to building respectful relationships with Aboriginal and Torres Strait Islander peoples, and has implemented a number of initiatives to build partnerships and meaningful employment opportunities for Indigenous businesses and employees.

The AusGroup approach reflects a genuine intent to support the national reconciliation movement.

## The AusGroup Reconciliation Action Plan

AusGroup has joined the Reflect Reconciliation Action Plan (RAP) program and its RAP has been endorsed by Reconciliation Australia.

The RAP represents a clear roadmap for AusGroup to accelerate the provision of meaningful employment opportunities and leverages structures and areas of influence that are already in place. It contains a range of commitments and targets, with actions and deliverables including:

- building effective social and professional relationships with Aboriginal and Torres Strait Islander peoples, including commitments to offer opportunity, consult, and where possible to implement their preferred solutions;
- ensuring engagement with Aboriginal and Torres Strait Islander peoples is conducted with respect by observing cultural protocols, and increasing understanding of cultures and histories; and
- securing improved economic participation for Aboriginal and Torres Strait Islander peoples by providing employment opportunities, training opportunities, greater business engagement and community involvement initiatives.



Training opportunities for local Tiwi Islanders at NTPM, Port Melville

### Indigenous Business Partnerships

With its Reflect Reconciliation Action Plan (RAP) formally endorsed by Reconciliation Australia, AusGroup is focused on implementing a range of initiatives designed to accelerate the provision of meaningful employment and skill-building opportunities for Aboriginal and Torres Strait Islander people.

AusGroup is implementing an innovative and unique approach to corporate close-the-gap initiatives that are designed with the aim of delivering long-term benefits to Indigenous business and its people.

At its foundation, these partnerships are built on the premise that knowledge transfer through on-the-job training and development is fundamental if lasting impacts are to occur.



Reflect RAP 2020-2021

The AusGroup Tiwi Employment Strategy means we partner with the Tiwi Land Council (TLC); Tiwi Island Training & Education Board (TITEB); Tiwi College; Federal & NT Governments; Tiwi Islands Regional Council; and Tiwi Islands AFL. Celebrating that 40% of this workforce identify as Aboriginal and/or Torres Strait Islander people.



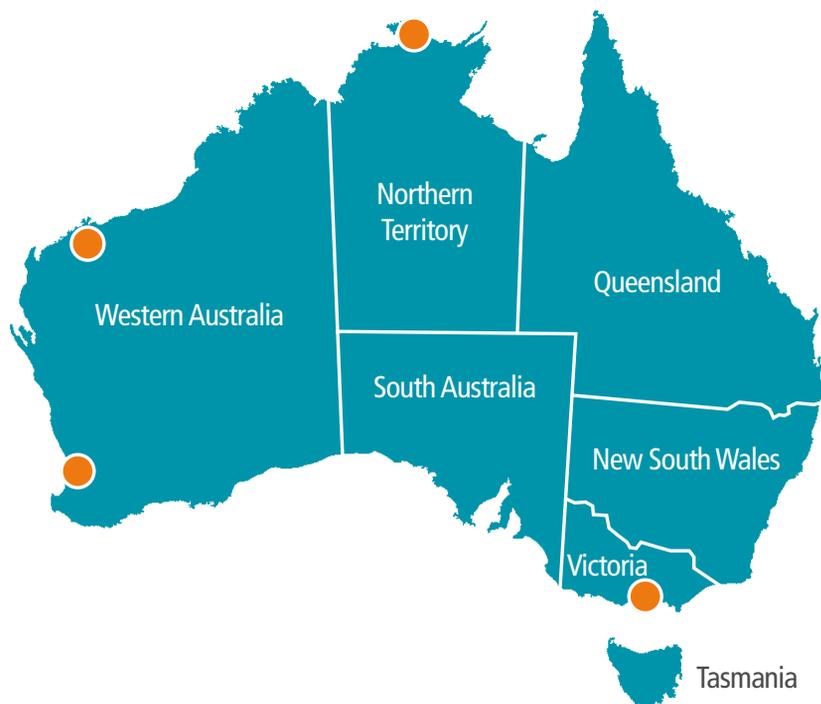
“ Our collaboration with AusGroup will really drive positive outcomes. It’s an innovative approach to skill transfer that’s going to build foundational business skills for the people we support. ”

**Michael Hales**  
 Founding Director,  
 Aboriginal United Services



# AusGroup Operations

With expert teams and strategically located operating centres, AusGroup provides a comprehensive range of services across the construction, commissioning & handover and operation, maintenance and turnaround phases, throughout regions of Australia and South East Asia.





# AusGroup Project Experience



## Maintenance Services

Chevron Australia Master Contractor Services Contract

**Client:** Chevron Australia Pty Ltd

**Location:** Ashburton North, Western Australia

**Contract term:** 6 years from 2015, and recently extended to 2030

AusGroup was awarded a 6 + 10 year maintenance services contract by Chevron Australia Pty Ltd to provide brownfield maintenance and support services for the operational phase of its Western Australian assets.

The scope of work encompasses maintenance and brownfield execution services. The services are delivered as part of a 10 year multi-discipline contract. The contract creates local jobs as well as traineeship and apprenticeship opportunities for the indigenous community through AusGroup's Reconciliation Action Plan (RAP).



## Construction Services

Technical Ammonium Nitrate Plant Recovery Project

**Client:** Yara International / Orica Ltd JV

**Location:** Pilbara region, Western Australia

**Contract term:** 2019 to 2020

AusGroup (AGC) provided critical deconstruction and construction services for dryers, heat exchangers and an absorption tower, together with a range of integrated services including:

- Mechanical
- Electrical & instrumentation
- Welding
- Boilermaking
- Scaffolding
- Rigging
- Cranage
- Insulation
- Fabrication



**Access Services**

Chevron-operated Gorgon Project

**Client:** CB&I and Kentz Joint Venture (CKJV)

**Location:** Barrow Island, Western Australia

**Contract term:** July 2013 - June 2016

Through its subsidiary MAS Australasia, AusGroup provided specialist scaffolding services to CKJV, enabling site access for insulation, painting, installation and other works.

Key MAS management personnel together with AusGroup’s specialised in-house Scaffold Management System provided planning, design, engineering and coordination support for the project.



**Painting, Insulation and Fireproofing**

INPEX - Ichthys Project Onshore LNG Facilities

**Client:** JKC Australia LNG Pty Ltd

**Location:** Bladin Point, Northern Territory

**Contract term:** March 2015 - 2018

AusGroup and Meisei Industrial Company Limited formed a joint venture (AMJV) to provide painting, surface protection, fireproofing and insulation works for JKC as part of the wider INPEX project.



**Access Services**

INPEX - Ichthys Project Onshore LNG Facilities

**Client:** JKC Australia LNG Pty Ltd

**Location:** Bladin Point, Northern Territory

**Contract Term:** March 2015 - 2018

AusGroup provided over 15,000T of scaffold and 1000 scaffolders to JKC as part of the INPEX project.



## Fabrication Services

FQM Ravensthorpe Shoemaker Levy Project – Truss Assembly

**Client:** First Quantum Minerals Ltd

**Location:** Esperance region, Western Australia

**Contract term:** 2020 to 2021

AusGroup provided services for the assembly, alignment, construction verification and preparation for shipment for thirty-three pre-fabricated truss sections.

Each of the sections were fabricated overseas and shipped to AGC’s Kwinana facility where they were organised, assembled and outfitted with grating, handrail and idler rollers.



## Construction Services

FQM Ravensthorpe Nickel Operations Expansion Restart Works

**Client:** First Quantum Minerals Ltd

**Location:** Esperance region, Western Australia

**Contract term:** 2020 to 2021

AusGroup (AGC) has been contracted to provide onsite structural, mechanical and piping services to bring the Ravensthorpe Nickel plant into operation.

AGC is also engaged as an early contractor for a new ore handling and primary crushing facility, including an eight kilometre overland conveyor.



## Multi-discipline Maintenance Services

Prelude Brownfield Projects

**Client:** Technip FMC (Shell)

**Location:** Shell Prelude FLNG

**Contract term:** July 2021 to June 2023

As an expansion of AusGroup’s existing Brownfield Project services contract with Technip FMC, we now support their contract with Shell for the Prelude FLNG asset. Including; supervision, inspection, mechanical, welding, electrical & instrumentation, rigging, insulation, scaffolding and rope access technicians which is expanded from the original scope of Rope Access, Painter and Blasters.



### Fabrication Services

Screenhouse Rebuild Project

**Client:** Rio Tinto

**Location:** Cape Lambert, Western Australia

**Contract term:** 2019

AusGroup (AGC) was engaged to provide critical services for the Cape Lambert Screenhouse Rebuild project. This included supply, fabrication, surface treatment and assembly of structural steel, platework, handrails, grating and associated mechanical works. The works were completed to an accelerated delivery schedule, with the crew working 24/7 to meet the deadline. The services formed part of the critical process for the client, and AGC utilised the full range of services available from the Kwinana facility to coordinate the successful fabrication and delivery of all components.



### Maintenance and Shutdown Services

Scaffold and Insulation Services

**Client:** Esso Public Company Ltd

**Location:** Thailand

**Contract term:** 5 year commencing January 2021

AusGroup was awarded a multidisciplinary services contract to supply scaffold material and insulation services for the Esso Sriracha Refinery, Thailand.

The scope includes routine maintenance, shut down and project work.





perfect  
day





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